Access to clinical information to support patient care and enhance clinical decision making for all health professionals:

- evidence-based practice
- medication resources
- online journals and books
- clinical databases
- clinical decision support tools

You can find it on CIAP
www.ciap.health.nsw.gov.au

NSW eHealth
About CIAP

The Clinical Information Access Portal (CIAP) provides NSW Health staff with 24 hour access to clinical information resources that support evidence-based practice at the point of care.

CIAP is available to all NSW Health staff via the intranet and internet – anywhere, anytime, at work and at home.

Getting Started

You do not need a username or password to access CIAP from work. For all NSW Health employees, CIAP is freely accessible through the intranet at your workplace.

CIAP allows users to create an individual account for home access.

To register, click ‘My CIAP Account’ from the top menu bar and then select ‘Register for My CIAP Account’ and follow the prompts. Registration can only occur from work on a NSW Health computer network.

To access CIAP you must have an internet connection and a web browser such as Internet Explorer, Firefox, Chrome or Safari.

To view a short video outlining how to navigate the CIAP website, click on ‘CIAP Guided Tour’ from the bottom right of the CIAP homepage.

Support & Contact

CIAP provides an extensive help section by clicking ‘Support & Contact’ from the top menu of the CIAP homepage.

To report an issue or seek support, log an issue with the CIAP Helpdesk at: www.ciap.health.nsw.gov.au/helpdesk

For urgent or after hours assistance, please contact the CIAP Helpdesk on 1800 824 279.

Frequently asked questions relating to individual accounts are available by clicking ‘My CIAP Account’ from the top menu.

CIAP Knowledge Centre

A range of learning opportunities are provided for all NSW Health staff. Details are available from the ‘Knowledge Centre’ link at the top of the CIAP homepage. All learning sessions are provided free of charge.

CIAP Workshops

CIAP workshops address specific clinical and information specialties including Introductory, Pharmacy, Nursing & Midwifery, Allied Health, Searching for Evidence and Train the Trainer face to face training days.
CIAP InServices
A member of the CIAP team visits a number of hospitals each year providing short information sessions. These sessions include navigation of the CIAP homepage and tips on the various resources available.

Live Online Training
Online sessions via Webex/Webinars provided by CIAP and publishers (online at your work or home computer). Includes BMJ Best Practice, Ovid databases, Nursing Consult and CIAP Introduction/Refresher sessions.

Video Tutorials & User Guides
Video Tutorials & User Guides have been developed to provide information on specific CIAP resources. These are provided as flash files, PowerPoints and PDFs. Many of these are useful for finding more advice or help when using or searching a specific resource.

CIAP eLearning Modules
The CIAP eLearning Modules have been designed to assist a CIAP user to progressively gain the skills necessary to locate and use the best available evidence.

Module 1 – Introduction to CIAP
This foundation module provides an introduction to CIAP through two online video tours. The first tour introduces sections of the CIAP website and the second explains what each CIAP resource can offer.

Module 2 – Locating Evidence
This module is designed for the novice database searcher. The ability to formulate a clear ‘searchable’ question, locate relevant sources of evidence, select the most appropriate database and build a search strategy are covered in this module.

Module 3 – Searching for Evidence
This module is designed for database searchers who wish to refine their searching skills and have prior knowledge of the theoretical basics taught in Module 2. The module features a large number of video clips that illustrate the use of both Basic and Advanced Search modes on the Ovid databases.

Module 4 – Integrating Evidence into Practice
This module is designed for competent CIAP users who wish to gain further skills in order to appraise, implement and evaluate evidence in practice. The ability to undertake an effective database search is a recommended pre-requisite for this module.
Medications

Medications resources can be found by selecting ‘Medications’ from the left menu. To view an in-depth guide to Medications resources on CIAP, click on the green ‘More’ button.

- Australian Immunisation Handbook
- Australian Injectable Drugs Handbook

- Australian Medicines Handbook (AMH) Aged Care Companion – provides Australian medicines information to assist clinicians to ensure that older people gain the optimum benefit from their medication.

- Australian Medicines Handbook (AMH) Children’s Dosing Companion – provides Australian medicines information for prescribing and administering medicines to children from birth to 18 years.

- British National Formulary (BNF) for Children – an authoritative UK reference for prescribing, dispensing and administering medicines to children from neonates to 18 years.

- MIMS Online* provides Australian medication information including Consumer Medicines Information (CMI), Product Information (PI), Pill ID and product images. MIMS also includes access to SHPA’s Don’t Rush to Crush handbook.

- Micromedex* – an authoritative US database providing in-depth information on medicines. Includes Drug Interactions, Trissel’s IV Compatibility, Drug Identification, Tox and Drug Product Lookup and Drug Comparison.

- Natural Medicines – provides high-quality, evidence-based information about complementary and alternative therapies, diets, exercise and nutrition.
• **Drugs in Pregnancy and Lactation (Briggs)** – a recommended textbook for information about drug affects in pregnancy and lactation.

• **Therapeutic Guidelines (eTG)** – provides independent therapeutic information to help clinicians make treatment decisions.

• **TOXNET** – a collection of databases covering toxicology. Includes ‘LactMed’, which is a database of drugs and other chemicals to which breastfeeding mothers may be exposed.

**Evidence-Based Practice**

• **BMJ Clinical Evidence** – best available evidence from systematic reviews, randomised controlled trials and research literature.

• **Cochrane Library** – a collection of databases that contain authoritative evidence to inform healthcare decision-making. Includes Cochrane Journal Club.

• **UpToDate** – an authoritative, evidence-based, clinical decision support resource that provides regularly updated summaries on a broad range of clinical topics.

• **Joanna Briggs Institute (JBI)** – authoritative evidence summaries, systematic reviews, recommended practices and patient information to promote evidence-based practice, with a focus on nursing and allied health.

• **EBM Reviews** – includes the American College of Physicians (ACP) Journal Club, Cochrane Central Register of Controlled Trials and the Database of Abstracts of Systematic Reviews.
Guidelines

- Australian Resuscitation Council – provide guidelines in relation to resuscitation techniques and printable flowcharts.
- National Health and Medical Research Council (NHMRC) – links to clinical practice guidelines developed for use in Australian health care settings.

Diseases & Conditions

- UpToDate – an authoritative, evidence-based, clinical decision support resource that provides regularly updated summaries on a broad range of clinical topics.
- BMJ Best Practice* – a point of care tool designed to support clinicians in decision making from diagnosis to treatment.
- Harrison’s Principles of Internal Medicine – an authoritative textbook on internal medicine aimed at all healthcare professionals.

Online Journals and Books

- CIAP Journal List – over 1500 journals searchable by title or subject.
- CIAP Book List – over 200 books searchable by title or subject.

Databases

- Medline – a database of literature relating to medicine, nursing, dentistry, the health care system and the preclinical sciences.
- EMBASE – a database of literature relating to biomedical and pharmaceutical fields, health policy and nursing.
- Maternity and Infant Care – a database of literature relating to midwifery, pregnancy, labour, birth, postnatal and neonatal care.
- Nursing@Ovid – a database of literature relating to nursing, midwifery and allied health.
• **ProQuest** – a database of literature relating to nursing and allied health.

• **PsycINFO** – a database of literature relating to the field of psychology.

• **AMED** – a database of literature relating to allied health and complementary health topics.

**Tools**

• Interactive ECG

• Clinical Calculators

• Clinical Equipment User Manual Library.

**Specialty Guides & Links**

The CIAP Specialty Guides provide convenient access to CIAP resources that are particularly relevant to various clinical areas, such as Aged Care, Infectious Diseases, Paediatrics, Maternity, Oncology and Renal.

To access the specialty guides, click on the ‘Specialty Guides & Links’ through ‘Quick Links’ in the left menu.

**Mobile Resources**

You can browse the CIAP website on your mobile device if you have an internet connection. You will require a ‘My CIAP Account’ to access the resources when browsing this way, which you can create from a work computer by selecting ‘My CIAP Account’ from the top menu on CIAP.

Many of the CIAP resources are also available via downloadable apps for your mobile device. Navigate to [www.ciap.health.nsw.gov.au](http://www.ciap.health.nsw.gov.au) on your device and select ‘Mobile’ from the top menu to see what’s available.

* Also available as a mobile app download.*
Need help?

To access user guides and video tutorials, elearning modules and training events, visit the Knowledge Centre at:

You can contact the CIAP team through the CIAP Helpdesk by visiting: